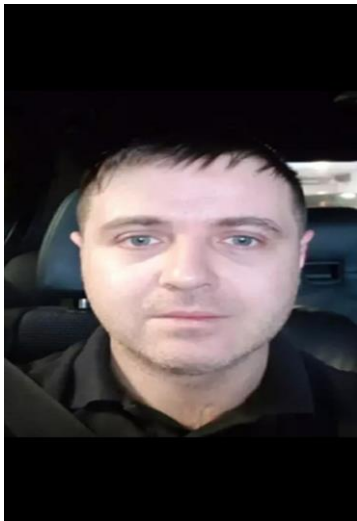# Welcome to AES Global's Webinars:
Wi-Fi set up and fault finding

Introducing Us:

- Presenting team:
  Brad – Midlands and South Wales Sales Manager.
  David – Technical Support.

- This session will be recorded.

- Any questions, please ask us in the chat.

In this session, we will cover...

- Set up of our WIFI Predator 2.

- Programming of the WIFI PRO2 app.

- Fault-finding with the WIFI Predator 2 and how to correct this.

Site Surveys!

YES!
I have some wifi signal at the gate with my phone! If not, STOP. You will need some form of wifi extender, or repeater, or LAN/CAT5 cable!

YES!
I have at least 1 Mb **UPLOAD** speed. If not STOP! This system may operate intermittently remotely or have delayed PUSH notifications.

YES!
My wifi Internet Security is WPA or WPA2 or better.

Site Surveys!

WiFi b/g/n ✓

YES!
My wifi network supports 802.11 b/g or n (2.4g frequency networks). Note: This device cannot run on "a" or "s" type networks (these are 5G frequency).

SSID
1: ____
2: ____
3: ____ ✓

YES!
The network I am trying to connect to is a single network without duplicate SSID networks of the same name.
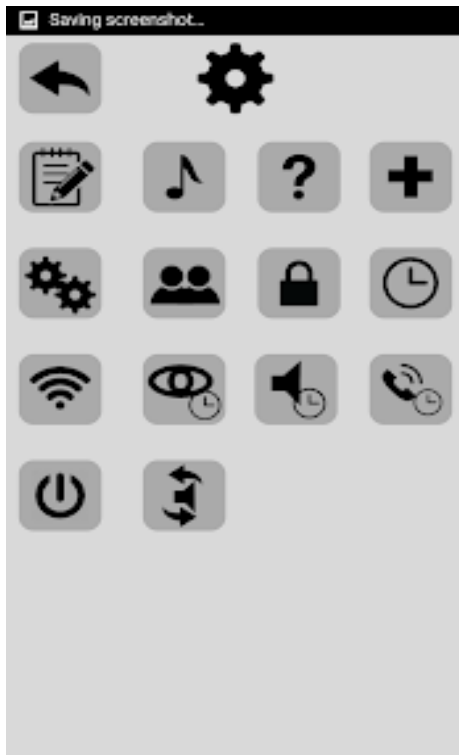
How to set up your Wi-Fi Predator 2

- I will now pass you over to David who will be showing you how to set up the Wi-Fi Predator and Wi-Fi PRO2 app.

Fault finding…

- The time is incorrect within the app?

- I can hear the person at the gate, but they can't hear me?

- The app is taking a while to open… am I doing something wrong?

- How do I check if I have the latest intercom software?

- I've added the intercom and it's working, but how do I add additional devices?

What can we offer?

- 1 – 48 hour burn testing
- 2 – 2 year warranty
- 3 – UK designed and manufactured
- 4 – Wider wireless range than any other brand
- 5 – Technical Support direct from the manufacturer
- 6 – Free training
- 7 – Site testing kits
- 8 – Local regional office in Aylesbury for customer visits.
- 9 – Catalogues
- 10 – Free flyers
- 11 – Showroom display

Thank you for your time!

Any questions?

Please fill in our survey afterwards so that we can improve these sessions.